

Date:

A good carrier vetting process will help you determine whether your carrier can be trusted with your cargo. It should include questions concerning the carrier's history, risk preparedness, and overall capabilities. Additionally, because driver vetting is an important part of the carrier vetting process, you should come prepared with questions for all new drivers.

10 questions for carriers

1 How many shipments has your company completed and what is your on-time delivery rate?

2 What specialized policies or tools do you employ for oversized loads? What about time and temperature-sensitive shipments?

3 What requirements do you have for new drivers in terms of experience and other qualifications?

4 What training do you provide your employees/drivers and how do you respond to acts of noncompliance?

5 What is your risk mitigation policy? Can you give an example of how you would respond to a stolen load?

6 How do you handle international shipments? What related certifications and licenses do you have?

7 Do you offer cargo insurance and what does the claims process entail? Yes: No:

[Redacted answer area]

8 How does your company promote sustainability while transporting goods?

[Redacted answer area]

9 What technology do you use to keep shipments protected?

[Redacted answer area]

10 As supply chain risks and industry regulations continue evolving, how will you ensure your company is prepared against new threats and remains compliant?

[Redacted answer area]

5 questions for drivers

1 Can you provide a copy of your commercial driver's license and driving record? Yes: No:

2 How long have you been in the industry and how long have you worked with this specific carrier?

[Redacted answer area]

3 Have you previously been involved in an accident or risk-related event, and if so, what happened?

[Redacted answer area]

4 Are you familiar with the routes required of this shipment, including potential location-specific risks?

Yes: No:

5 How would you respond to a risk event, such as a closed road or weather disturbance?

[Redacted answer area]